

Race entry and payment are now online-only.

Here's what that means for you

West Coast Masters Cycling Council has changed to online nominations.

Below are answers to most questions riders are likely to have:

Q: Why do we have to change?

A: The software we previously used to take entries on the day no longer works due to its close integration with the previous website which is now no longer supported. A new website has been developed to link directly to the online entry system and provide additional functionality, including working with mobile devices.

Online nominations will simplify processes, reduce the expense of running races, and avoid delayed starts with large fields at popular events.

Taking nominations and payments on the day previously cost the club more than \$5,000 a year. It also created practical limits on the number of entries we could handle on race days and still meet posted start times.

Q: How it works?

A: As a rider you need to set up an account and a profile on Entry Boss (www.entryboss.cc). Once that's done, it is only a few clicks to enter a race. If you already have an Entry Boss account for AusCycling events, you need to add an AVCC profile on your account for West Coast Masters.

Entries open at 11am on the day of the previous race, so straight after enjoying one race you can enter the next.

Entries close 9pm Fridays. You can scratch up until noon Saturday and get an automatic refund. After that time there will be no refund. There will also be no refund if you enter but don't start.

Provisional start lists will be published on Entry Boss during the week.

Finalised start lists will be published after the Graders review and confirm gradings on Saturday. You can collect your number and transponder up to 15 minutes before race start. The Numbers Steward will have an alphabetical list with allocated race number and transponder details.

Q: What is Entry Boss and why are we using it?

A: Entry Boss is an event registration system built by Australian cyclists and race organisers (who are also system developers). It is used by Peel, Roues Chaudes, Collie, Esperance, WestCycle, AusCycling WA, and more than 100 other race organisers throughout Australia.

Q: Will there be a "cash on the day" option?

A: No on-the-day entries will be accepted.

Operating two parallel processes is not technically possible. Even if it was, it would add to the cost of running races and cause delayed starts.

We will only take race nominations and payments online through the Entry Boss system. If you have an AusCycling licence you will already be familiar with Entry Boss (but you need to add an AVCC profile to your account).

See the attached "How to get set up for online entries".

Q: When will this happen?

A: The first race using the new system is at Kewdale on Sunday 14 November. For this race, entries open at 11am on Sunday 24 October. Entries close at 9pm Friday 12 November. Before then you need to sign up to Entry Boss or add an AVCC profile to your existing account.

Q: How will I know which event to enter on Entry Boss?

A: All our events and their dates are listed on our new website, with direct links to each race's entry form on Entry Boss.

There is an Enter Next Event button right on the Home page which goes to the next event.

There will also be links in our Facebook posts. Opening and closing times for different races do not overlap, so you won't be able to enter the wrong race by mistake.

Q: What about my team affiliation? Will that be recorded?

A: The Team Points table on the website will be updated weekly after each race, using a list of team members provided by team managers.

This uses race results data to “look-up” the teams list. Race results use data from Entry Boss (ie. your profile).

This system requires your team manager to spell your name the same way on the team list as it is on your Entry Boss profile. Your profile needs to use the same spelling as you have on your racing license or your entry will fail membership checks which run after entries close.

If all 3 do not match you will either be scratched as a non-member or any points you win will not be allocated to your team. Changes can be made to team lists which will apply from the day after they have been notified, but retrospective changes to the points table are not possible.

Team managers have been made aware of these requirements.

Q: Can I enter my team members?

A: Yes, if you wish you can set up multiple profiles in Entry Boss and enter each team member in races with the same credit card.

Q: What about trial riders? Will they use the new system or can they just turn up on the day?

A: No on-the-day entries will be accepted, including from trial riders.

Everyone will enter online through Entry Boss. When you refer friends for a free trial ride, they need to register on our new website at the same address as on our Free Trial Ride cards (<https://wcmasterscycling.asn.au/trial-rides>).

After completing the registration form, trial riders receive an email with details of how to use Entry Boss to get free entry, free transponder hire, and free insurance cover.

Q: Are my credit card details safe?

A: Entry Boss does not see or store credit card details, only a token passed from a secure payment gateway. The payment gateway stores your credit card details using bank-level encryption.

Q: Will it cost me any more?

A: Only a little. Entry Boss has negotiated a competitive credit card charge with its payment gateway (1.2% plus 30c for Australian domestic payment cards). That means a \$20 race entry and \$5 transponder hire will put an extra 60c on your credit card.

Q: What if I don't have a credit card?

A: You must have used someone's credit card to pay your West Coast Masters subscription through the AVCC membership portal. You could do the same with this process.

Q: What if I don't have a computer?

A: You don't need one. You can use Entry Boss on an Apple or Android phone, in fact most users do.

Q: I have questions I don't see answered above. What can I do?

A: Contact the Secretary, admin@wcmasterscycling.asn.au or 0488 788 677.